

AIRBAND PTY. LTD. (AGINCOURT HOTEL – PRIVACY POLICY).

This Privacy Policy sets out our commitment to protecting the privacy of your personal information that we collect through our website <http://www.agincourthotel.com.au> (**Site**), other websites who use or directly from you via Mobile APP, membership application form or third party database service provider including our POS and Gaming Systems.

Please read this Privacy Policy carefully. Please contact us if you have any questions.

You providing us with personal information indicates that you have had sufficient opportunity to access this Privacy Policy and that you have read and accepted it.

If you do not wish to provide personal information to us, then you do not have to do so, however it may affect your interactions and associated benefits for the using our Mobile Apps, Loyalty Programs or any products and services operated by AIRBAND PTY. LTD associated business enterprises.

1. Type of personal information collected

Personal Information: The type of personal information we collect may include all data points that are obtained via operation of the AGINCOURT VIP CLUB loyalty program and other digital providers.

If we receive your personal information from third parties, we will protect it as set out in this Privacy Policy.

2. Collection and use of personal information

We collect and use the personal information for purposes including

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to; contact and communicate with you, for internal record keeping and for marketing.

AIRBAND PTY LTD under its operating business AGINCOURT HOTEL may from time to time collect and use your personal information so as to promote and market our products, gaming products and guest/members services, promotions and relevant events which may be of interest to you. The methods of communication include; all digital, direct and in person mediums including but not exhaustive other methods; Mobile, Web Apps, written and telephone centric methods.

Communication and marketing may be from time to time undertaken by one or more of the companies engaged by AIRBAND PTY.LTD.

3. Disclosure of personal information

We may disclose personal information for purposes including to provide our products and services to you, and as required by law. Personal information may be analysed by contracted service providers who operate their businesses across international borders.

Disclosure to the following government offices is by law:

- OLGR
- Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth)
- Gaming and Liquor Administration Act 2007 (NSW)
- Australian Taxation Office
- Australian Securities and Investments Commission
- Centrelink,
- Child Support Agency
- Australian Financial Security Authority.

Where we disclose your personal information to third parties for any purpose, we will request that the third party follow this Privacy Policy regarding handling of your personal information. With the exclusion of the above government agencies we will only provide your information to third-party operators who are contracted to our organisation and who have non-disclosure agreements in place with AIRBAND PTY LTD.

Circumstances in which we may disclose your personal information to another organisation are for the purpose of marketing to you and or the development of products particular purposes that are important to help us to operate our business. AGINCOURT Hotel and its commercially engaged service providers may from time to time use your personal information so that AGINCOURT Hotel can promote and market our products and services, promotions and upcoming events, and the products, services, promotions and upcoming events of third parties with whom we have a relationship, to you and/or to other persons via direct mail, telemarketing, targeted digital advertising, SMS, MMS messages, and notifications and alerts to your mobile device via our licensed APP).

To receive any information from the AGINCOURT Hotel you will have undertaken the following:

- given and indicated your consent to receiving such information
- our communication purpose is directly related to the purpose for which we originally collected your data and information
- we are required to and permitted to do so under relevant laws noted above.

To comply with any legislated requirements of the law that may be applicable and enforced under the laws that apply to our venue or to meet directives/requests from regulatory bodies such as the OLGR and other relevant bodies (listed above) which regulate our business, such as preparing player activity statements and monitoring the

responsible service of gambling, responsible service of alcohol or other services in our venues, including the exclusion of patrons/members from our venues.

4. Access to and correction of personal information

Access: You may request details of personal information that we hold about you, in certain circumstances set out in the Privacy Act 1988 (Cth). An administrative fee may be payable for the provision of information. We may refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.

Correction: If you believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please contact us by email. We rely in part upon customers advising us when their personal information changes. We will respond to any request within a reasonable time. We will endeavor to promptly correct any information found to be inaccurate, incomplete or out of date.

5. Compliance with privacy legislation

The AGINCOURT HOTEL Privacy Policy covers your customer interactions with the Hotel and any of its commercially engaged third party service providers who operate on their behalf.

The AGINCOURT HOTEL Privacy Policy details and explains how we comply with our legal requirements and obligations under the Privacy Act 1988 (Cth). This includes Australian Privacy Principles.

The AGINCOURT HOTEL Privacy Policy details and explains the purposes for which we manage; by way of collection, storage, use

and disclosure of any of your personal information. It is subject to any applicable exceptions in the Privacy Act or other relevant legislation and covers any information or data that is related to you as a customer the AGINCOURT or member of AGINCOURT VIP CLUB.

6. Complaints about breach

If you believe that we have breached the Australian Privacy Principles and wish to make a complaint about that breach, please contact us on the email address below.

7. Unsubscribe

To unsubscribe from our e-mail database, or opt out of communications, please contact us at the email address below. By opting out you are informed that you will no longer be able to participate in our AGINCOURT VIP CLUB Loyalty Program and all benefits, rewards, bonuses and accumulated entitlements will be forfeited from the time of opting out.

8. Storage and Security

We are committed to ensuring that the information you provide is secure. Our commercially engaged partners offer the highest level of data security available.

9. Contact

For any questions or notice, please contact us at:

AIRBAND PTY.LTD (AGINCOURT HOTEL) ABN: 76 092 710 266

Email: sam@agincourthotel.com.au

Last update: 20 October 2017